

## Guide to Covid-19 Vaccination Reservations

### Regarding Covid-19 Vaccinations

Please educate yourself about the preventative benefits and the risks of vaccination and make your own decision. You cannot be vaccinated without your consent. Please refrain from discriminating against those who are unvaccinated.

### Cost

Vaccination is free.

(Please cover your own transport costs to the vaccination site.)

### Those Who Can be Vaccinated

Those who have a vaccination ticket (接種券, *sesshu ken*)

Those with a Residence Certificate in Shizuoka City will receive a letter containing their vaccination ticket.

**\*Those who do not have a vaccination ticket should apply for one using one of the three methods below**

① Applying for vaccination tickets online:

\*Japanese (English translation available on certain browsers)

<https://shizuokacity-cv.com/applications.html#r>



② Applying for vaccination tickets by phone

☎ 0120-373-185

③ Applying for vaccination tickets by mail or in person (please submit the following documents)

1. Covid-19 Vaccination Ticket Application Form
2. A copy of your personal identification document  
(My Number Card, Driver's License, Basic Resident Register Card (with Photo), Passport, Residence Card, etc.)
3. A return envelope with a ¥94 stamp attached.

\*This return envelope is only required when you wish the vaccination ticket to be mailed to an address that differs to the one on your Residence Certificate

### Where to Submit:

17<sup>th</sup> Floor, New Building, 5-1 Ote-machi, Aoi-ku, Shizuoka-shi, Shizuoka-ken 420-8602  
Vaccination Policy Center, Covid-19 Countermeasures Division, Shizuoka City Hall

## How to Make a Vaccination Reservation

A vaccination ticket is required to be vaccinated

- ① Have your vaccination ticket ready
- ② Make a reservation online or by phone

### (1) Online



URL: <https://shizuokacity-cv.com/>

\*Japanese (English translation available on certain browsers)

### (2) By Phone (9:00-18:00, Mon-Sat \*excluding holidays)

Use any of the following numbers:

☎ 0120-202-489

☎ 0120-308-489

☎ 0120-116-489

## What to Bring on the Day:

- ① Vaccination ticket
- ② A filled-in pre-vaccination screening questionnaire (予診票/ *yoshin hyo*). The pre-vaccination questionnaire is required to be vaccinated and contains questions regarding your health. It is attached to your vaccination ticket, so please bring them together **without** separating them.
- ③ Personal identification document (My Number Card, Driver's License, Basic Resident Register Card with Photo, Passport, Residence Card, etc.)

## Cautions for Day of Vaccination

- ① Please do not go to the vaccination site if you have a cold or are otherwise unwell. Please call the site to cancel
- ② You will be injected in the shoulder. Please wear clothes that provide easy access your shoulder and upper arm.

## Other


There is compensation available for illness and/or death due to vaccination.

For example:


- Medical costs and benefits (costs of being seen by a doctor)
- Disability pension (money received when becoming unable to carry out daily activities or work due to illness or injury)
- Lump-sum death benefit (money received from the National Pension System by the family of an enrollee when the enrollee passes away)

## Inquiries

① Shizuoka City COVID-19 Vaccination Call Center (9:00-18:00, Mon-Sat \*excluding holidays)

 **0120-113-394** (does not incur call charges)

② Ministry of Health, Labour and Welfare of Japan COVID-19 Call Center

 **0120-761-770** (does not incur call charges)

Japanese, English, Chinese, Korean, Portuguese, Spanish (9:00-21:00)

Thai (9:00-18:00)

Vietnamese (10:00-19:00)

- Persons who have difficulty speaking Japanese
- Persons who don't know how to receive their vaccination tickets
- Persons who don't know how to make a vaccination reservation, etc.