

More Counters Added for My Number Card Digital Certificate Renewals!



My Number Promotional Character:
Maina-chan

Starting in FY2025, the number of people whose digital certificates will expire is expected to increase sharply, leading to congestion at service counters. To address this, the Resident Registration Divisions in each ward have added more counters from April onward. When your certificate is nearing expiration, you will receive a "Digital Certificate Expiry Notification" by mail. Please check the contents and visit one of the service counters.

Key Points

- You can complete the renewal procedures starting three months before the expiration date.
- Please allow yourself plenty of time when visiting.

*The days following holidays and the hours between 11:00 AM and 2:00 PM tend to be very crowded!

Locations

In addition to the Resident Registration Divisions and branch offices in each ward:

- Aoi Ward: 3rd floor, Joto Health & Welfare Complex
- Suruga Ward: More counters added at the existing location
- Shimizu Ward: 3rd floor, City Hall Shimizu Office

For more information about the procedures, check the website.

<https://www.city.shizuoka.lg.jp/p008322.html>

Inquiries

Resident Registration Divisions:

Aoi Ward ☎ 054-221-1061, Suruga Ward ☎ 054-287-8611, Shimizu Ward ☎ 054- 354-2130

Certificate Issuance at Convenience Stores Is Now More Convenient!

- You can now choose to include your My Number on resident record copies obtained at convenience stores.
- Certificates issued at convenience stores are 100 yen cheaper than at the counter (from April 1st for a period of five years).

Please take advantage of this service!

Inquiries

Family Registry Management Division ☎ 054-221-1480



Translated by:

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City of Shizuoka

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