

Open Hours for Service Counters at Ward Offices Temporarily Extended

(Resident Registration Division, Insurance & Pension Division, Childcare Support Division)



When: Tue 25 March-Fri 4 April (Weekdays: 8:30-19:00, Sat, Sun: 9:00-16:00)

Less crowded on weekends or before 10:00 and after 17:00 on weekdays

- * Regular service hours are 8:30-17:15, weekdays only
- * Hours at Branch Offices, Resident Service Corners, Japanese Passport Counters, and Condolence Counters will not be extended.

- ✧ Please consult the Resident Registration Division for your ward with regards to reservations for picking up My Number Cards, etc.
- ✧ Those with a My Number Card (excluding facial recognition My Number Cards) can receive certain certificates (such as copies of your Residence Certificate) at convenience stores. (You will need your pin code for electronic certificates)
- * Please consult the Resident Registration Division for your ward for more information.

B1 parking lot at City Hall Shizuoka Office is available during the temporary extension period but is expected to be extremely crowded. Please use public transport if possible.

With the “Shizuoka City Online Guide to Administrative Procedures” you can answer some questions and get a customized guide on where to go and what to bring. (Currently only available in Japanese)

<https://ttzk.graffer.jp/city-shizuoka>

Inquiries: City Call Center ☎ 054-200-4894

Resident Registration Division of each Ward Office

(Aoi ☎ 054-221-1061, Suruga ☎ 054-287-8611, Shimizu ☎ 054-354-2126)



Translated by:
International and Intercultural Affairs Division
City of Shizuoka