

3. Save By Getting Certificates at Convenience Stores with Your My Number Card

Inquiries: Family Register Management Division ☎ 054-221-1480

In order to encourage more residents to make use of certificate issuance services at convenience stores, we will be decreasing the handling fee by 100 JPY for five years starting in April 2025. We will also be incrementally discontinuing Resident Service Corners, as the services provided largely overlap with the ones available at convenience stores.



My Number PR Character,
Maina-chan

Convenience Store Certificate Issuance Services

Operating hours: 6:30-23:00 (excluding the year-end/new year period)

What to bring: My Number Card with a valid digital user verification certificate (4-digit pin code).

Certificates that can be issued:

- *Residence Certificate (住民票の写し, *juminhyo no utsushi*),
- *Family Register Certificate (戸籍証明書, *koseki shomeisho*),
- *Attachment to Family Register (戸籍の附票, *koseki no fuhyo*),
- Personal Seal Registration Certificate (印鑑登録証明書, *inkan toroku shomeisho*)
- Certificate of Individual Residence Taxation (Income)
(個人市・県民税課税(所得)証明書, (*kojin shi/kenminzei kazei (shotoku) shomeisho*)
- Certificate of Individual Residence Tax Payment
(個人市・県民税納税証明書, (*kojin shi/kenminzei nozei shomeisho*)

* Only the latest versions of the certificates with asterisks preceding them can be issued.

Certain information cannot be listed on certificates issued at convenience stores. Please inquire for more details. City website: www.city.shizuoka.lg.jp/s8436/s000499.html

Discontinuation of Resident Service Corners

To be Discontinued at the End of March 2025:	To be Discontinued at the End of December 2027:
Aoi Ward: Sena, Warashina, Asahata, Miwa Suruga Ward: Ozato, Higashi Toyoda, Nambu Gymnasium, Oshika Shimizu Ward: Miho, Komagoe, Takabe, Sodeshi, Ihara, Okitsu, Yui	Aoi Ward: Joto, Tobu, Hokubu, Seibu Shimizu Ward: Udo, Ida *The Joto Service Corner will stop processing notices such as Notice of Change of Residents (住民異動 届, <i>jumin ido todoke</i>) at the end of March 2025



Translated by:
International and Intercultural Affairs Division
City of Shizuoka