Notice Regarding Benefits to Help with Rising Prices

Notice Regarding Benefit Payment to Households Exempt from Residence Tax in FY2024 (30,000 JPY) and Additional Payment per Child (20,000 JPY)

Eligible Households & Payment Amount

1. Benefit Payment to Households Exempt from Residence Tax in FY2024 (30,000 JPY):

Households with residence registration in Shizuoka City as of 13 December 2024, in which all members are exempt from individual resident tax for FY2024.

The payment amount is 30,000 JPY per household.

(Caution) Regardless of the above, the following households are not eligible:

- Households made up entirely of the dependents of relatives who are subject to residence tax.
- Households including persons exempted from residence tax due to a tax convention.

2. Benefit Payment to Households with Children (Payment of 20,000 JPY per Child):

Households with residence registration in Shizuoka City as of 13 December 2024, who are eligible for the 30,000 JPY benefit payment in 1 above and include children under the age of 18 (born 2 April 2006 or later) as of 13 December 2024.

The payment amount is 20,000 JPY per child.

Babies born on 14 December 2024 or later to households that received notifications regarding the payments in 1 and 2 above are also eligible for this payment. However, an additional application must be submitted by 31 May 2025, so please contact the call center.

Procedure

A notice of payment (支給のお知らせ, *shikyu no oshirase*) postcard or a confirmation form (確認書, *kakunin sho*) envelope will be sent to the head of eligible households in mid-February.

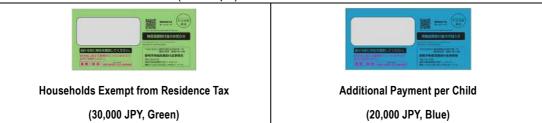
Households eligible for the payments in both 1 and 2 above will receive two notifications.

If you receive a notice of payment (postcard)



*These postcards will be sent to recipients of the benefit payment carried out from July 2024. The bank details from the July payment will be listed in the postcard. The current benefit payment will be transferred into this account in mid-March. If you wish to change the account for receiving payment, please contact the call center by 25 February 2025.

If you receive a confirmation form (envelope):



*These envelopes will be sent to households that have received benefits from the City of Shizuoka in the past, households that have newly become eligible for benefits, and households that have undergone changes such as a change in the head of household.

- If your bank account details are listed on the confirmation form: Confirm the contents of the form. If there are no errors, fill out name of head of household, date of confirmation (date you filled out the form), and phone number. Return the confirmation form using the enclosed return envelope.
- ② If your bank details are not listed on the confirmation form:

 Confirm the contents of the form and fill in the necessary information. Enclose a personal identification document (such as a copy of your residence card) and a document confirming the bank account for receipt of payment (such as a copy of your bank book or banking website account information page showing bank name, account number, and account holder name written in kana) with the confirmation form. Return the confirmation form by 31 May 2025 (postmarked) using the enclosed return envelope.
 - *Those eligible for both payments in 1 and 2 above must please submit both confirmation forms.
 - *It is possible to list different bank accounts for receiving payment 1 and payment 2.

Payment Method

For those that received a confirmation form, payment is scheduled to be transferred 4-6 weeks after we receive your reply. Please contact the call center if you do not have a bank account.

Call Center

We have set up a call center to answer any questions you may have (only available in Japanese)

120-536-025 (Toll free)

Operating hours: 08:30-17:15 (excluding weekends and holidays)

Beware of Scams and Identity Theft!

If you receive any suspicious phone calls or letters claiming to be about the benefit payment, please contact your local police station or call the police consultation number (#9110).

Provisional & Special Benefit Payments Section, Welfare Administration Division, City of Shizuoka