Notice Regarding Benefits to Help with Rising Prices

Notice of Adjustment Benefit (Supplemental Payment)

For individuals whose initial adjustment benefit—provided in the summer of 2024 to those expected not to fully benefit from the fixed-amount tax reduction—was insufficient, an additional "Supplemental Payment" will be issued to cover the shortfall.

Eligibility and Benefit Amount

Individuals who were registered residents of Shizuoka City as of January 1, 2025, and who qualify for either Supplemental Payment 1 or Supplemental Payment 2 are eligible.

However, individuals who were able to fully benefit from the ¥40,000 fixed-amount tax reduction in fiscal year 2024, or whose total income exceeds ¥18.05 million, are not eligible.

(1) Supplemental Payment 1

This applies to individuals for whom, after recalculating based on finalized 2024 income tax and fixed-amount tax reduction figures, it was determined that the amount received through the initial adjustment benefit was insufficient.

Examples include:

- Individuals whose income significantly changed between 2023 and 2024 due to business downturns, retirement, or leave from work
- Individuals whose 2024 resident tax income portion decreased due to amended tax filings
- Individuals who had no income in 2023 but earned income in 2024
- Individuals who gained new dependents in 2024 (e.g., birth of a child)

Benefit Amount:

The shortfall from the initial adjustment benefit will be paid. (The amount varies depending on the individual.)

(2) Supplemental Payment 2

This applies to individuals such as exclusive family workers (事業専従者, *jigyo senjusha*) (blue or white tax returns) or those with total income exceeding ¥480,000, who were not eligible for either the fixed-amount tax reduction or the low-income household benefit provided in previous years.

Note: Individuals who are confirmed as eligible by the city will receive a notification.

If you believe you are eligible but do not receive a notice, you will need to apply. Please contact the call center for assistance.

Examples include:

- Exclusive family workers (blue or white tax returns) who belong to a taxable household
- Individuals with total income over ¥480,000 who belong to a taxable household, and whose 2024 income tax and 2024 resident tax income portion are both ¥0

Benefit Amount:

In principle, ¥40,000 per person

(¥30,000 for individuals who were residing outside Japan as of January 1, 2024)

Procedure

Eligible individuals will receive either a "Payment Notice" (postcard) or a "Confirmation Form" (in an envelope) in late July.

Payment Notice (Postcard) & Confirmation Form (Envelope):



If You Receive a Payment Notice (Postcard):

No action is required. The payment will be deposited on August 21, 2025.

Note: If you need to change your registered bank account or make other updates, please contact the call center by August 7, 2025.

■ If You Receive a Confirmation Form:

Confirm the contents of the form and fill in the necessary information. Please paste a personal identification document (such as a copy of your residence card) and a document confirming the bank account for receipt of payment (such as a copy of your bank book or cash card showing bank name, account number, and account holder name in kana) onto the confirmation form. Return the confirmation form by 30 September 2025 (postmarked) using the enclosed return envelope.

Payment Method

Payment will be made by bank transfer. For those that received a confirmation form, payment is scheduled to be made 4-8 weeks after we receive your reply.

Please contact the call center if you do not have a bank account.

Call Center

We have set up a call center to answer any questions you may have (only available in Japanese) 20120-536-025 (Toll free)

Operating hours: 08:30-17:15 (excluding weekends and holidays)

Beware of Scams and Identity Theft!

If you receive any suspicious phone calls or letters claiming to be about the benefit payment, please contact your local police station or call the police consultation number (#9110).

Provisional & Special Benefit Payments Section, Welfare Administration Division, City of Shizuoka